

Canadian Dental Care Plan

Régime canadien de soins dentaires

Hello,

We are happy to provide you with information on the **Canadian Dental Care Plan (CDCP)** and upcoming information sessions.

As you may be aware, the interim Canada Dental Benefit—which provided payments of up to \$650 per eligible child under 12 to help cover the cost of oral health care—ended on June 30, 2024. However, the Government of Canada launched the CDCP to help make the cost of oral health care more affordable for up to 9 million Canadian residents of all ages.

The great news is that applications for **children under 18** are now open, and parents/guardians are invited to apply on their behalf at Canada.ca/dental, provided they meet the CDCP eligibility criteria. Those who can't apply online may do so by phone at 1-833-537-4342. For TTY, call 1-833-677-6262. Applicants can also call these numbers to request alternative formats such as large print, braille, e-text, audio/video, and DAISY.

Once the application is received and eligibility has been confirmed, information on the applicant will be sent to Sun Life, who will enrol them as a CDCP client. Sun Life will then send the CDCP client a welcome package that includes information on the plan, a CDCP member card, and the benefit start date (coverage start date). Those who've applied can check on the status of their application using the [Status Checker](#).

After receiving the welcome package, CDCP clients can visit an oral health provider of their choice, as long as their provider can bill and agrees to receive payment directly from Sun Life for services covered under the CDCP. Those who don't already have an oral health provider can find one by using the [CDCP Provider Search Tool](#) or by calling Sun Life at 1-888-888-8110. It is important that **parents ensure their child's coverage is in effect before they book an appointment**.

The CDCP is not a free dental care plan but helps makes the cost of oral health care more affordable. It is important for CDCP clients not to pay the full amount upfront to their providers as they will not be reimbursed by the plan. CDCP clients are only required to pay any outstanding amounts not covered by the plan in addition to their co-payment, as applicable.

Upcoming information sessions

We are pleased to offer the following virtual CDCP information sessions where we will provide an overview of the plan, including how to apply, and answer questions.

Date and time	Language	Meeting details
Tuesday, September 24 From 4:30 p.m. to 5:30 p.m. (EDT)	English	Link: https://hc-sc-gc-ca.zoom.us/j/69650063845 Phone number: +16132093054 Session ID: 696 5006 3845 Passcode: 004732
Wednesday, September 25 From 4:30 p.m. to 5:30 p.m. (EDT)	French	Link: https://hc-sc-gc-ca.zoom.us/j/68831133573 Phone number: +16132093054 Session ID: 688 3113 3573 Passcode: 008718

Other helpful resources

We have prepared a [promotional toolkit](#) with the following resources that you can use to make parents aware of the plan:

- [web banners and web buttons](#)
- [multilingual factsheets](#) (available in 13 languages)
- [social media shareables](#)

You can also request free CDCP promotional paper postcards by DentalOutreach-SensibilisationDentaire@hc-sc.gc.ca with the number of postcards you require, a mailing address, and a contact name.

Finally, we have also attached a brief write-up about the CDCP and the importance of good oral health care for children, along with an image, that can be used to promote the plan in your school's newsletters, emails, and other communication efforts.

Note: Health Canada has been working closely with Service Canada to raise awareness of the CDCP. Service Canada also supports clients in applying for the CDCP. Service Canada's [Community Outreach and Liaison Service \(COLS\)](#) collaborates with community organizations nationwide to raise awareness about Government of Canada programs and services, and assist clients in accessing benefits within their communities. If your organization is interested in hosting a Service Canada outreach activity, you can submit a request using our [online request tool](#).

If you have any questions, you can reach us at DentalOutreach-SensibilisationDentaire@hc-sc.gc.ca. We look forward to working with you to ensure that all eligible children can access the oral health care they need.

Regards,

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